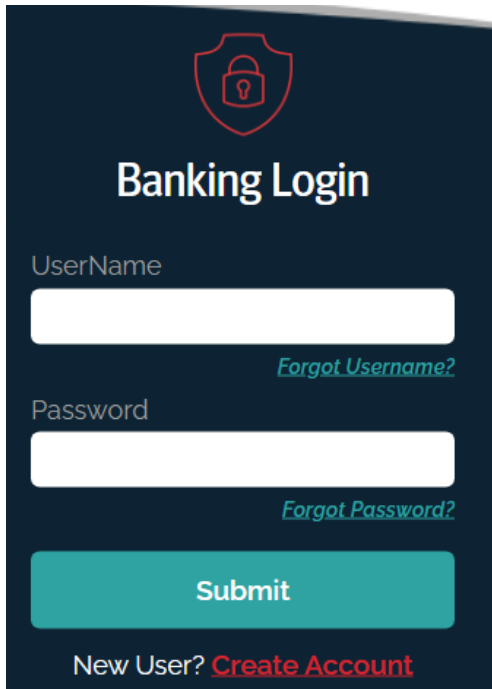


Legacy Anoka Hennepin Member First Time Alkami Login Experience

1. Members should visit TopLine's Website home page at www.TopLinecu.com or download the TopLine app from the Apple App Store or Google Play Store, and enter their current Anoka Hennepin online banking username and password.



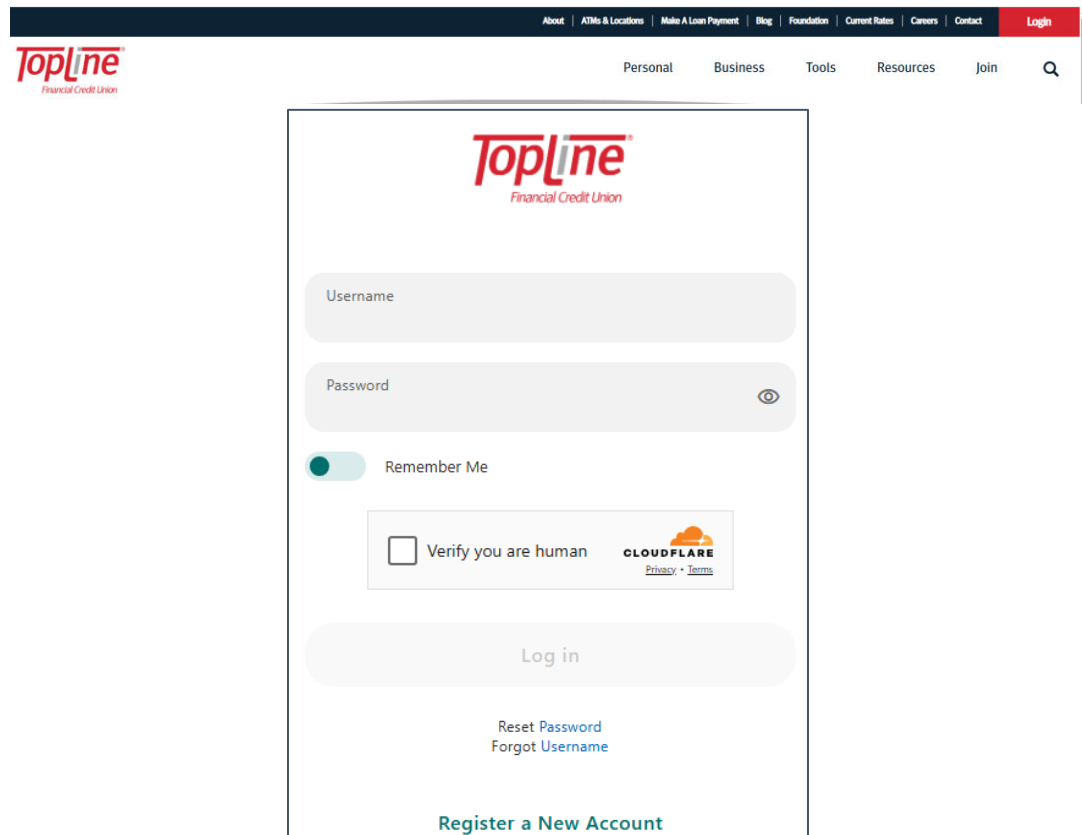
A dark-themed login form titled "Banking Login". At the top is a shield icon with a padlock. Below the title are two input fields: "UserName" and "Password". Each field has a "Forgot Username?" or "Forgot Password?" link below it. A teal "Submit" button is at the bottom, with a link "New User? Create Account" below it.



TopLine Financial
Credit Union

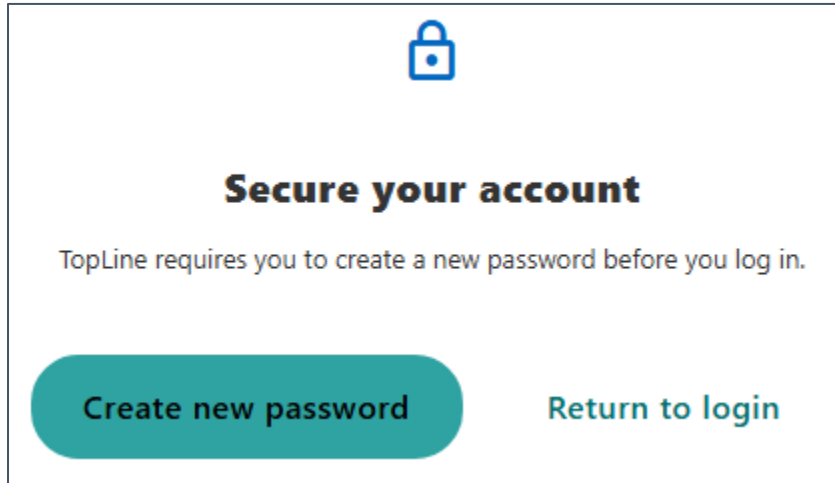
TopLine Financial Credit Union

If the member clicks the RED LOGIN button on the upper right corner of www.TopLinecu.com instead of using home page their login page will look like this:



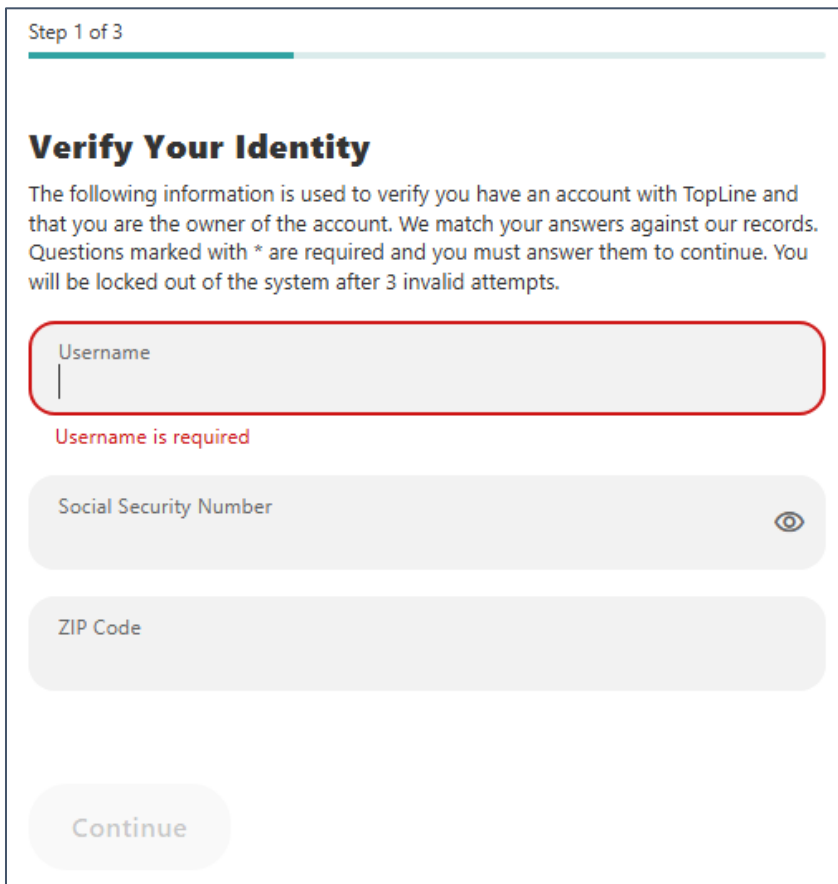
A screenshot of the TopLine Financial Credit Union website's login page. The top navigation bar includes links for "About", "ATMs & Locations", "Make A Loan Payment", "Blog", "Foundation", "Current Rates", "Careers", "Contact", and a red "Login" button. A blue arrow points to the "Login" button. Below the navigation is the TopLine logo and a search bar. The main content area contains a login form with "Username" and "Password" fields, a "Remember Me" toggle, a "Verify you are human" checkbox, and a "Log in" button. Below the button are links for "Reset Password" and "Forgot Username". At the bottom is a link for "Register a New Account".

2. After member enters their current Anoka Hennepin online banking username and password, member will receive a message notifying them to **change their password** to secure their account.



The screenshot shows a security notification screen. At the top center is a blue padlock icon. Below it, the heading "Secure your account" is displayed in bold black text. Underneath, a message states "TopLine requires you to create a new password before you log in." At the bottom, there are two buttons: a teal button labeled "Create new password" and a blue text link labeled "Return to login".

3. To verify their identity, the member must enter their current Username, Social Security Number, and ZIP code.



The screenshot shows the "Verify Your Identity" screen, labeled as "Step 1 of 3" at the top. The heading "Verify Your Identity" is in bold black text. Below the heading, a paragraph explains: "The following information is used to verify you have an account with TopLine and that you are the owner of the account. We match your answers against our records. Questions marked with * are required and you must answer them to continue. You will be locked out of the system after 3 invalid attempts." There are three input fields: "Username" (with a red border and a red error message "Username is required" below it), "Social Security Number" (with a red eye icon for visibility), and "ZIP Code". At the bottom is a "Continue" button.

- Next the member will have the option to receive a one-time code either sent via text message or email. If we do not have a mobile number or email address on file, that option would not be displayed.

Step 2 of 3

Password Reset Method

SMS Text
A one-time code will be sent to your mobile phone.

Email
A one-time code will be sent to your email address.

Continue

- Once the one-time code has been received, the member will be prompted to enter the 6-digit code.

Step 3 of 3

Verification Code

A 6-digit code has been sent to your phone number (***) ***-280.

Enter Code

Code Will Expire In 15 Minutes

[Resend code](#) or [Change method](#)

Verify

6. Member will then be prompted to select an alphanumeric username between 6 – 30 characters in length.
- Members can use their current user name if it meets the alphanumeric and 6 – 30 character requirements and if not already used by another individual.
 - If it doesn't meet the requirements or is already in use, the member will need to create a new username.

Create a username

Create a unique, alphanumeric username between 6 and 30 characters in length.

Username *

Username unavailable

7. Member will then be brought into online banking and asked to confirm their contact information.

TopLine
Financial Credit Union

Dashboard Accounts Transfer & Pay Cards Financial Wellness Resources Apply Now Contact Us

Log In to Online Banking

Email
@gmail.com

Phone Number
763 Mobile

Time Zone
(UTC-06:00) Central Time (US & ...)

Cancel Continue

Your Progress

- Confirm Your Identity
Verify you have an account and that you are the owner of the account.
- Register
Choose a username and generate a temporary password.
- Authenticate
Provide your security information
- Confirm Contact Information**
Confirm your email and phone number.
- Done!
Start banking, saving, budgeting and sharing.

Need help?

- Contact Us
- Locations

8. Lastly, the member will be given the following options and will have access to their accounts.

The screenshot shows the Topline Financial Credit Union online banking interface. At the top left is the Topline logo. To the right are icons for email and user profile. Below the logo is a navigation menu with links: Dashboard, Accounts, Transfer & Pay, Cards, Financial Wellness, Resources, Apply Now, and Contact Us. The main content area is titled "Log In to Online Banking". Below this is a "Get Started with Online Banking" section with three cards: "Complete Profile" (Add your photo and other personal info to your profile), "View Accounts" (View your accounts and balances), and "Customize Settings" (Customize your online banking experience with your favorite theme). To the right is a "Your Progress" section with a vertical timeline of steps: Confirm Your Identity, Register, Authenticate, Confirm Contact Information, and Done! Below this is a "Need help?" section with links for Contact Us and Locations.

Topline
Financial Credit Union

Dashboard Accounts Transfer & Pay Cards Financial Wellness Resources Apply Now Contact Us

Log In to Online Banking

Get Started with Online Banking

- Complete Profile**
Add your photo and other personal info to your profile.
- View Accounts**
View your accounts and balances.
- Customize Settings**
Customize your online banking experience with your favorite theme.

Your Progress

- Confirm Your Identity**
Verify you have an account and that you are the owner of the account.
- Register**
Choose a username and generate a temporary password.
- Authenticate**
Provide your security information.
- Confirm Contact Information**
Confirm your email and phone number.
- Done!**
Start banking, saving, budgeting and sharing.

Need help?

- Contact Us
- Locations