

## **MEMBER EXPULSION POLICY**

TopLine Financial Credit Union has implemented this policy to address circumstances where a member's conduct becomes inconsistent or incompatible with TopLine's purpose, values and vision, breaches federal or state laws, or is otherwise harmful to the credit union or its employees or volunteers.

### **Expulsion for Non-Participation**

A member of the Credit Union may be expelled upon failure to purchase and maintain at least one credit union share.

### **Expulsion for Cause**

A member of the Credit Union may also be expelled if a member causes monetary loss to TopLine. Monetary loss shall not be limited to losses incurred in connection with a breach of an account contract or member service agreement provision.

If a Credit Union member's conduct becomes inconsistent and/or incompatible with TopLine's values or is a breach of federal or state laws, the CEO is authorized to expel a member upon a determination of "cause" as defined below.

For the purposes of this policy, "cause" includes, but is not limited to a member's conduct that results in a loss to the credit union (monetary loss is not limited to losses incurred in connection with a breach of an account contract or member service agreement provision), a violation of the membership agreement, fraud, attempted fraud, other illegal behavior including or inappropriate behavior or harassment towards Credit Union employees, volunteers or other members.

Inappropriate behavior includes but is not limited to obscene, abusive or threatening gestures or language; violence or the threat of violence against TopLine employees, members, volunteers, vendors or visitors on TopLine's premises, or bringing firearms or other weapons onto TopLine premises.

### **Effect of Expulsion**

Expelled members will have no further right in the Credit Union, nor any right to any services at the Credit Union, but are not released from any remaining liability. Expelled members will no longer be allowed to maintain a credit union share or have the right to vote at any annual or special meeting of members.

All amounts paid on shares or as deposits of an expelled member, with any dividends or interest accredited to any account will be granted upon closing of accounts, after deducting all

amounts due to TopLine and necessary amounts to honor outstanding share drafts drawn from the accounts of the member.

### **Notice**

TopLine will send a notice of intent to close an account to at least one of the account owners at their last known address 30 days before closure. The letter will advise that the member's share/deposit accounts will be closed consistent with applicable state and federal law, and they may not have direct contact with TopLine under any circumstances and that any direct, personal contact may lead to involvement with law enforcement. Direct contact is defined as any in-person or voice to voice, voice mail, email or any form of electronic contact including social media posts, related social media comments or messages.

Expelled members shall be denied access to TopLine property and premises. Any attempt to access TopLine property or premises may lead to involvement with law enforcement.

If TopLine has reasonable suspicion to believe the account is being used in connection to fraud or other crimes, or that funds will not be available to pay items drawn on the account, the notice may be sent the same day the account is closed.

If a member is expelled, notice of circumstances regarding the expulsion will be provided to both the Supervisory committee and the Board of Directors at their next normally scheduled meeting.

### **Reinstatement**

An individual who has caused the credit union a loss may have their membership benefits reinstated if they have made the credit union financially whole and upon approval from CEO.

TopLine maintains the right to deny reinstatement of membership to anyone who has demonstrated actions / behaviors that TopLine believes to be fraudulent, unusual or suspicious in nature or inappropriate behavior or harassment towards Credit Union employees, volunteers or other members.