**FOR IMMEDIATE RELEASE**

**CONTACT:**
Nicole Hesley
Marketing Director
TopLine Financial Credit Union
nhesley@toplinecu.com | 763.253.2785

**ROYCE NGIAM NAMED NEW SENIOR VICE PRESIDENT AND CHIEF EXPERIENCE OFFICER AT TOPLINE FINANCIAL CREDIT UNION**

**MAPLE GROVE, MINN. — October 26, 2026—** TopLine Financial Credit Union announces it has hired Royce Ngiam as the Senior Vice President and Chief Experience Officer.

Royce is an accomplished executive with more than 25 years of experience, specializing in team development, driving growth, and the creation of innovative, member-focused experiences across physical and digital channels. He joins the TopLine team from First City Credit Union where he was responsible for leading Marketing, Business Development, Advocacy, Financial Wellness, and Internal Communications. Royce is a recognized industry leader, having served as Executive Committee Chair of America's Credit Unions Marketing, PR & Development Council and earned his Credit Union Development Educator certification from the National Credit Union Foundation.

"We are excited to Royce lead our newly formed Member Experience group as part of our senior leadership team." says TopLine President and CEO, Mick Olson. "As we imaging the member journey from end-to-end, his experience will help ensure we fulfill our brand promise at every touchpoint."

TopLine Financial Credit Union, a Twin Cities-based credit union, is Minnesota's 9th largest credit union, with assets of over $1.1 billion and serves over 70,000 members. Established in 1935, the not-for-profit financial cooperative offers a complete line of financial services from its eleven branch locations — in Bloomington, Brooklyn Park, Champlin, Circle Pines, Como Park – St. Paul, Coon Rapids,

Forest Lake, Maple Grove – Arbor Lakes, Maple Grove – West, Plymouth, and St. Francis — as well as by phone and online at www.TopLinecu.com. Membership is available to anyone who lives, works, worships, attends school or volunteers in Anoka, Benton, Carver, Chisago, Dakota, Hennepin, Isanti, Kanabec, Mille Lacs, Pine, Ramsey, Scott, Sherburne, Washington and Wright counties in Minnesota and their immediate family members, as well as employees and retirees of Anoka Hennepin School District #11, Anoka Technical College, Federal Premium Ammunition, Hoffman Enclosures, Inc., GRACO, Inc., and their subsidiaries. Visit us on our Facebook or Instagram. To learn more about the credit union's foundation, visit www.TopLinecu.com/Foundation.

###